

In response to your letter of March 6, 2009 to Blue Cross Blue Shield of Michigan PAC (c00084061) we respectfully submit that we are using best efforts to obtain the missing information from Schedule A supporting line 11(a)(i) for each entry inadequately identified. Due to the number of records containing missing information, Blue Cross Blue Shield of Michigan PAC has contacted the Employee Services department of Blue Cross Blue Shield of Michigan to request the information. Unfortunately the information is not readily available; however, the Information Technology department is working with the Employee Services department to alter the human resources computer application in order to obtain the information and to provide the Blue Cross Blue Shield of Michigan PAC with the requested information in suitable format. An amendment will be filed promptly upon receipt of the missing information. We apologize for the oversight and are working as quickly as possible to correct the problem.

Reference: 30 Day Post General Report (10/16/08 11/24/08)